

How do I do a manual channel search on the new digital cable network ?

Whichever brand of television set you have, these instructions will guide you through the process of "scanning" or "searching for new digital channels" or the "manual channel search".

Step 1: Switch on your television set and go to the main menu

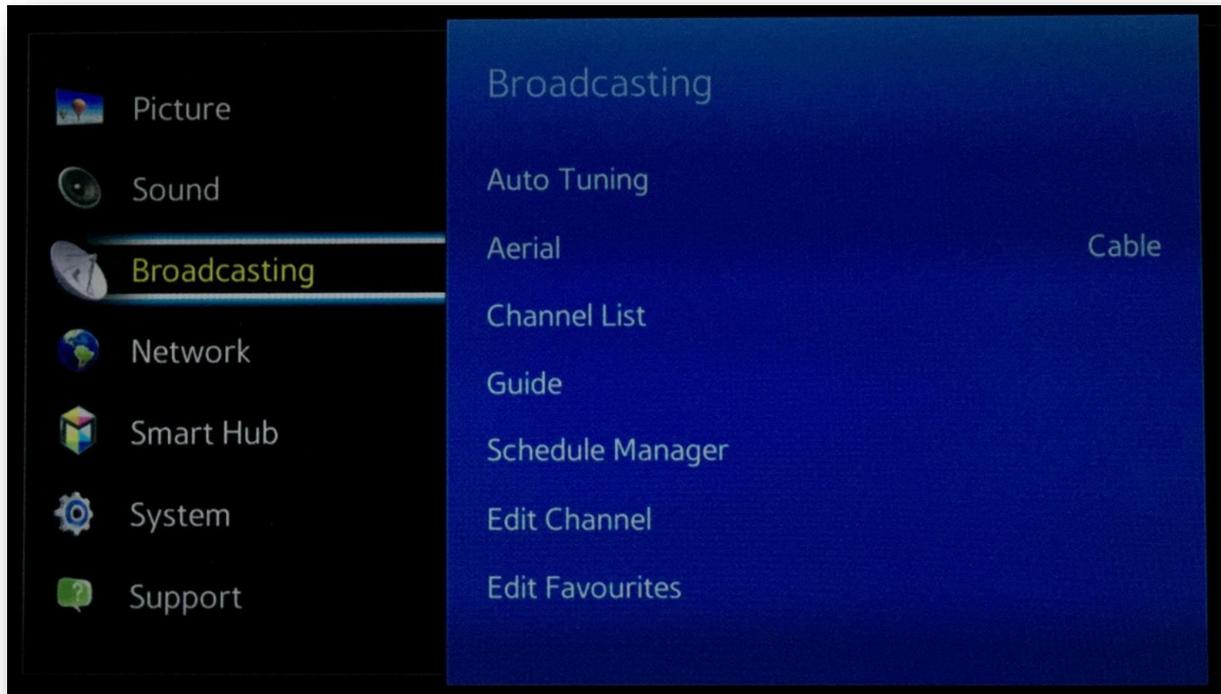
Depending on your television model, look for the button on your **remote control** which takes you to the TV's menu. This button may be labelled "**Home**" or "**Menu**" or may be indicated by a **house** symbol on your remote control. To help you, here are some illustrations of what this button might look like:



Step 2: Access the configuration menu

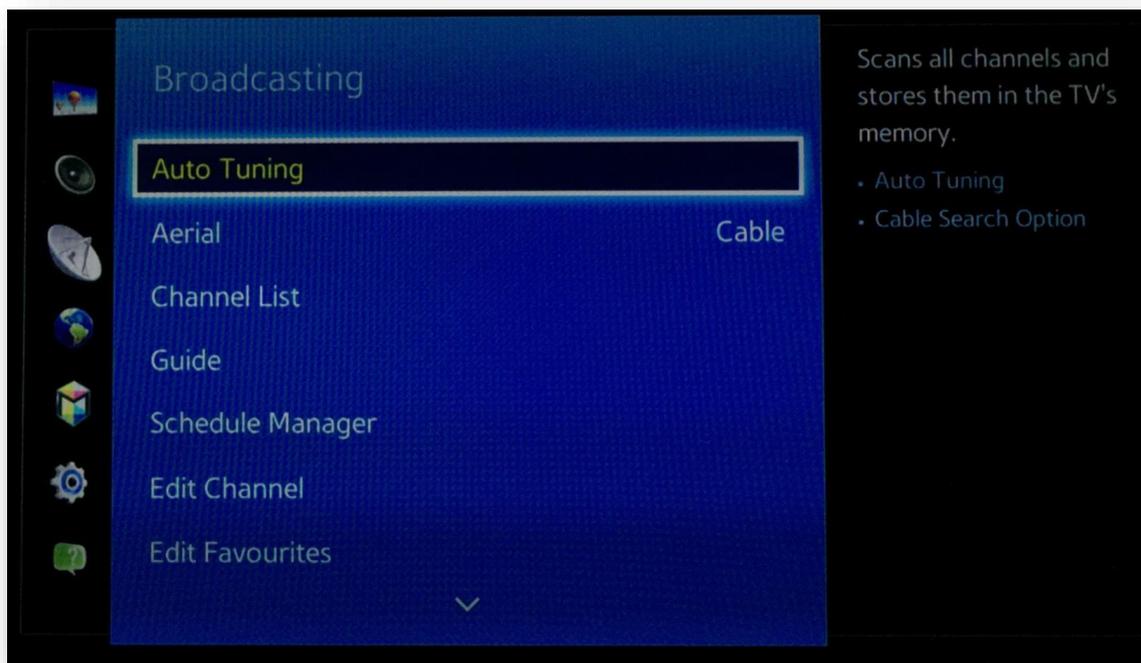
In order to receive digital channels, you will need to perform what is known as a "scan" for channels or do a "manual channel search". To do this, look for the "**Configuration**" section in your TV menu. Depending on your television, this section may be called: "**Cable**", "**Channel**", "**Config**", "**Config Source**", "**Broadcast**", "**Tools/Main/Settings/System Menu**", "**Parameters**", "**System Parameters**", "**System Settings**", etc.

Here are some illustrations to help you (the following illustrations have been taken from a "Samsung" television). However, the steps remain the same for all brands of television):



Step 3: Select the installation option

Then select "Channels", "Index", "Installation", "Installation Programme", "Install channels", "Parameters", "System Parameters", "Channel Search", "Digital Settings", "Rescan" "Scan", etc.

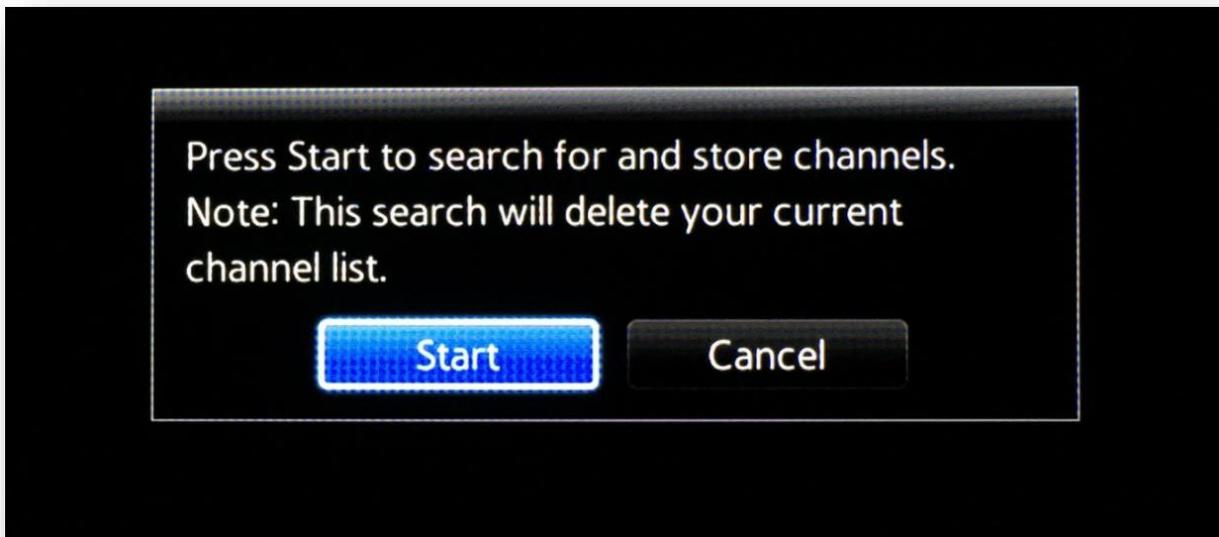


Step 4: Select the option to search for digital channels

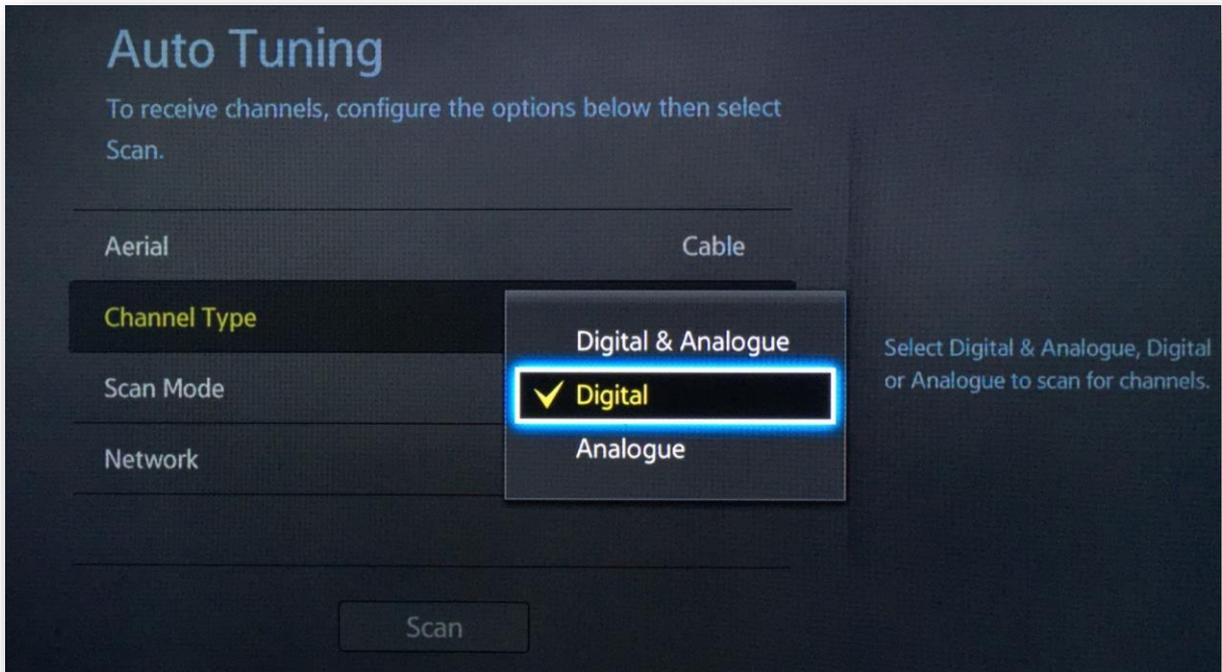
To carry out a "scan" or perform a "manual channel search", you need to look for the **manual** channel search option amongst the available settings. If this option is not available, carry out an automatic channel search

The channel search function may have different names, such as: "**Search Assistant**", "**Auto Installation**", "**Automatic/Operator Scan**", "**Auto System Configuration**", "**Clear Channels**", "**Aerial/Cable/Service Installation**", "**Auto Digital Store**", "**Channel Settings**", "**Reinstall/Search All Channels**", "**Automatic Digital Channel Search**", "**Automatic Digital Cable Network Search**", "**Manual DVB-C Search**", "**Factory/Manual Digital Settings**", "**Reinitialise Channels/TV**", "**Reinstall everything**", "**Reset to startup settings**", "**Cable synchronisation**", etc.

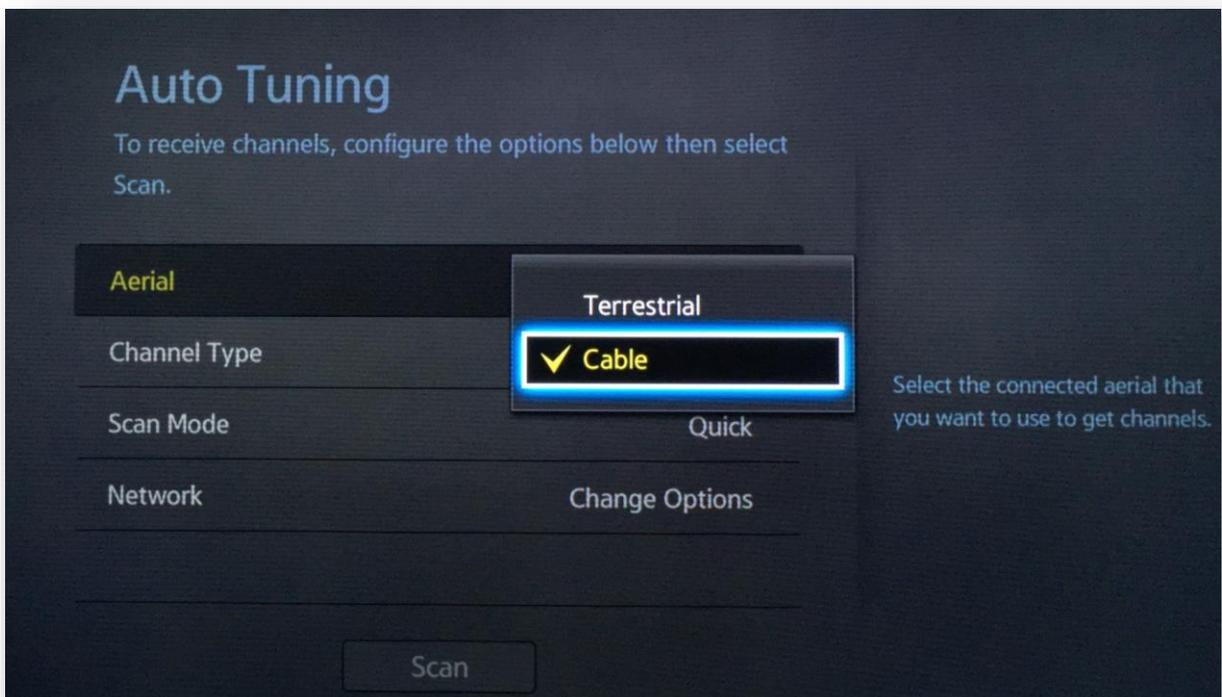
Please note! Do not choose update



Some television models will ask you if you want to perform a scan for digital or analogue channels. Here you want to search for **digital channels**.

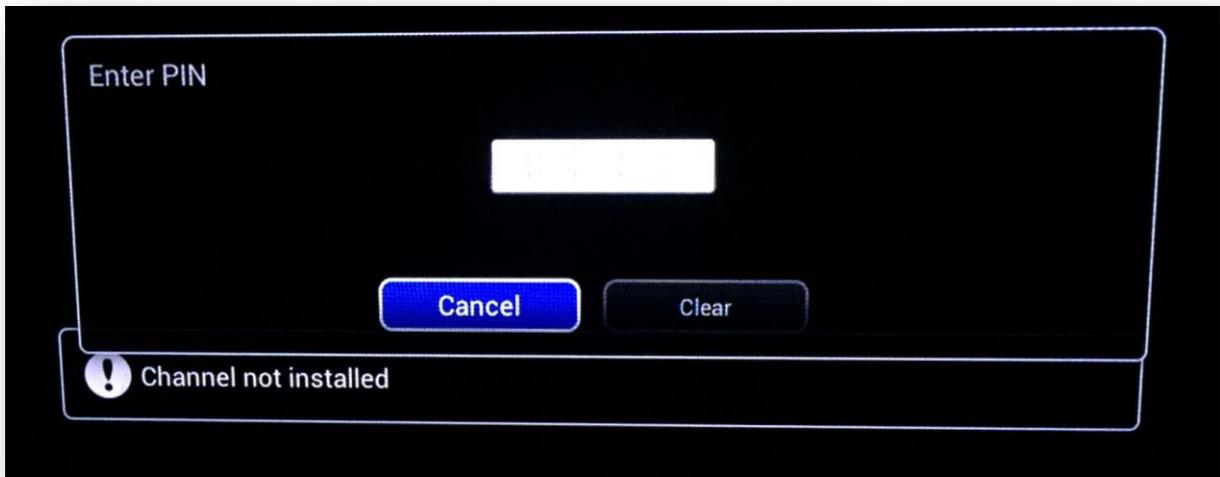


The television might ask you if you want to search for channels via the aerial or via the cable network. In all cases, you want to search via the **cable network**.



Step 5: Enter your password if the television requests it

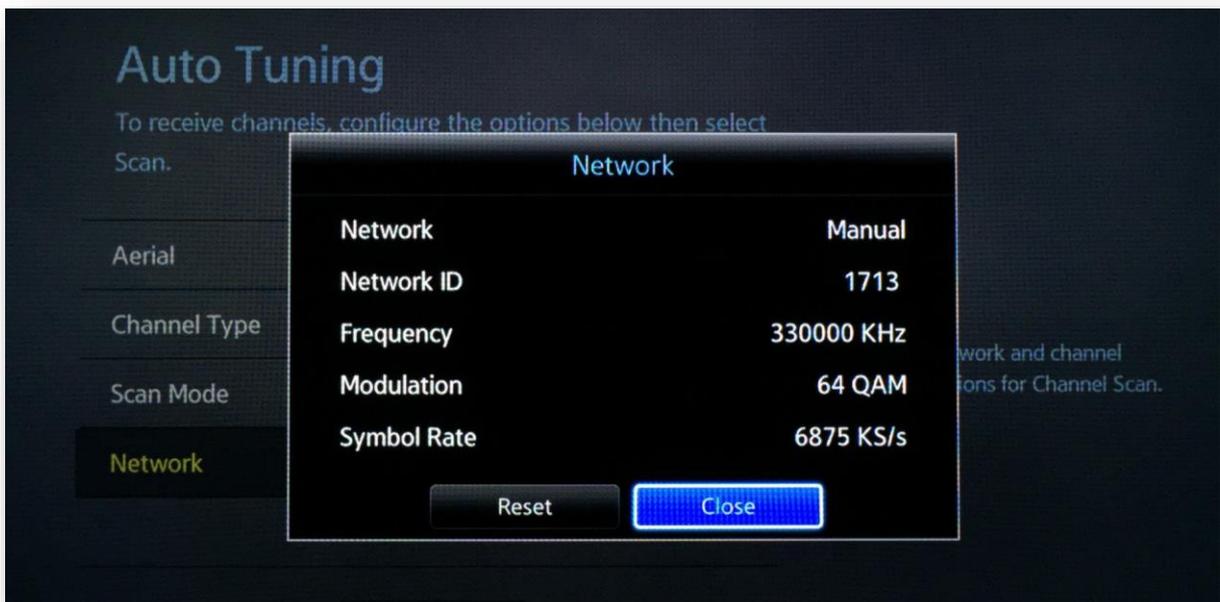
It's possible that the television will ask you to enter a password during this process. If you know your password, enter it now. If you don't know the password, try: "0000", "1111", "1234", "8888", "9999".



If your equipment warns you that all your previous channels will be deleted, this is normal.

Step 6: Set the channel search settings

When you have found the right section, you should be on a configuration page with some settings which can be modified. Here are some general indications of what you might be asked:



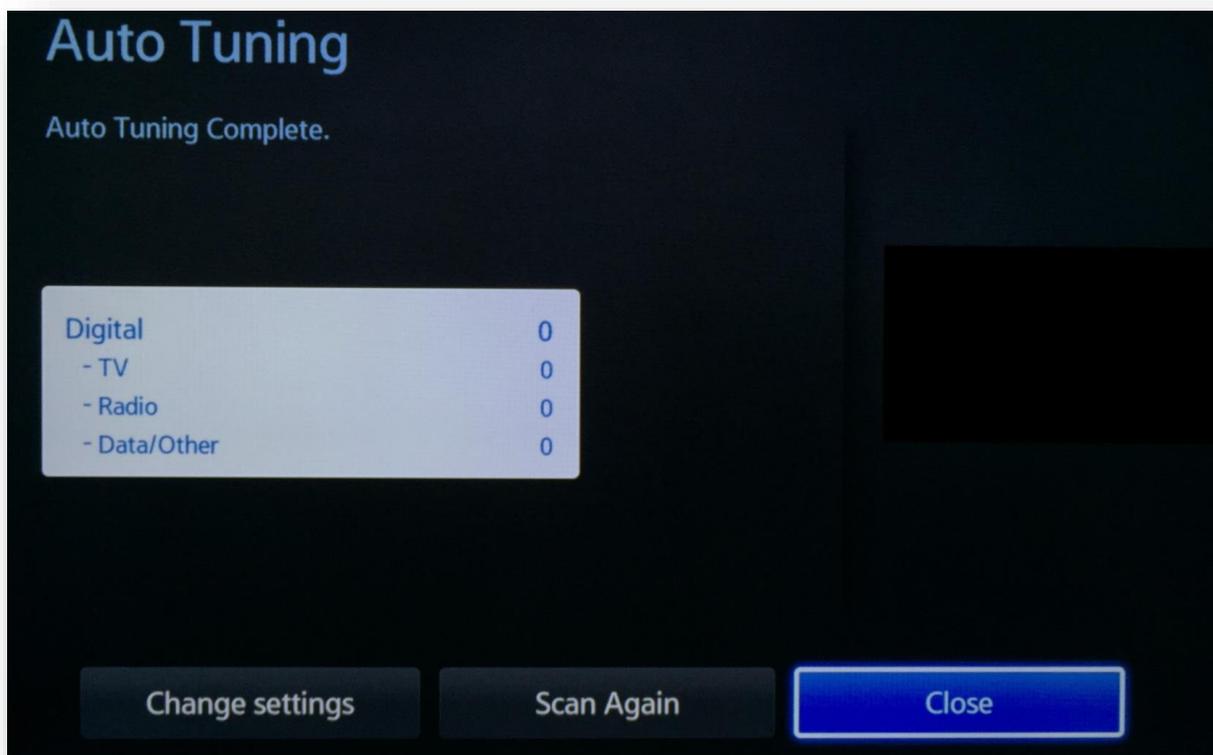
Reference table:

Fields	Settings	Comments
Type of connection/Reception mode	DVB-C	If not available, select " Cable ", " DTV ", " Digital " or " Cable Network ".
Country	Belgium	
Scan Type/Frequency Scan/Scan Method	Fast	If not available, select " Advanced ", " Full " or " Complete ".
Analogue channel	Stop	
Digital Channel	Start	
Ignore Free/Pay/Encrypted channels	Yes	If not available, select " Free ".
Starting frequency	330 MHz	Depending on the television, the measurement unit may vary. For example: 330,000 KHz
End frequency	Auto	
Modulation	64 QAM	
Symbol Rate Mode	Manual	
Symbol Rate	6875 KS/s	
Frequency offset or search offset	8 MHz	or even 8000
Operator	VOO	If not available, select " Other " or " Numéricable ".
Network ID	This parameter varies depending on where you live.	To find your network ID, go to this page: https://assistance.voo.be/fr/support/television/le-nouveau-signal/trouver-votre-id-reseau-suite-au-passage-au-nouveau-signal-.html You will be asked to enter your address in order to find out your network ID

Step 7: Start a channel search

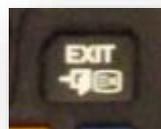
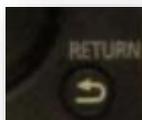
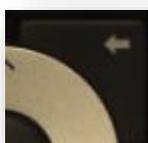
Once you have entered these settings, you can start a search by pressing "Start Scan", "Start ATP", "Start", or "Search",

Wait until the process is complete. This can take several minutes.



Step 8: Exit the installation menu

Press "Back", "Confirm", "Exit", "Menu" or "Complete" to exit the installation menu.



Step 9: Check that the scan has returned the correct channels

You will now be asked to go to Channel **99**. You should see the following screen:



If you see this screen, you have completed the scan and now have access to cable television.